

eficode

Quality for Agile organization



Your leadership plays a critical role in ensuring and enhancing quality within your organization. Their responsibilities extend beyond simply monitoring processes; they shape the culture, set the tone, and provide the necessary support for quality initiatives.

Benefit from



Better brand value
towards the customers
and competitors



Reduction of cost
from built-in quality



Improved Product
and **Service Quality**



Faster Time to Market
ensuring competitiveness



Improved culture of
excellence, collaboration, and
continuous improvement

This training gives the leadership the understanding, mindset and possibility to start driving the improvements in quality within their organization.

Learn to



Understand the importance of quality for Business Agility



Recognise quality problems and the costs of poor quality



Apply techniques to affect Quality on your daily work



How to **tackle problems**, in strategy, portfolio, agile and devops and quality management.



Build an organization that values quality and continuously improves company quality culture

Training is built around different hands on exercises and case studies to get you started in a concrete way.

Topics covered in the training

- The Quality mindset
 - What Quality means (and to whom)
 - Is “Quality is for free” true? What is the Cost of poor quality
 - Quality problems example and their cost
 - Why Quality shall be everybody's concerns
- Different layers of Quality Management in terms of SDLC stages
 - Stages of Building in and Assuring Quality in the SDLC (stages of DevOps)
 - Quality and the Three ways
 - Quality in Service Management
- Quality Assurance Strategy
 - How to build a Continuous QA Strategy
 - CI/CD high level design and its support of Quality
 - Data driven visibility through Test Management
- Build Organization for Quality
 - Leading Quality - Quality and Leadership
 - Implementation of a Quality Organization
 - Supporting roles and Competencies

Hands-on exercises (Adaptable to audience's preferences)

- What is Quality for you?
- Quality in the Strategy. Include Quality targets in OKRs
- Define proper Definition of Ready and Definition of Done
- CI/CD Pipeline design for Continuous Quality Assurance Strategy
- Problem solving techniques, like 5 Why, Pareto, Ishikawa
- Continuous Learning practices: such as Blameless Postmortem
- ITSM Knowledge Management
- Test Management in Xray

Duration:

1 day training
4 x 100 minutes modules

Pricing:

5900 EUR day
Max 16 participants
Excluding VAT, travel and premises

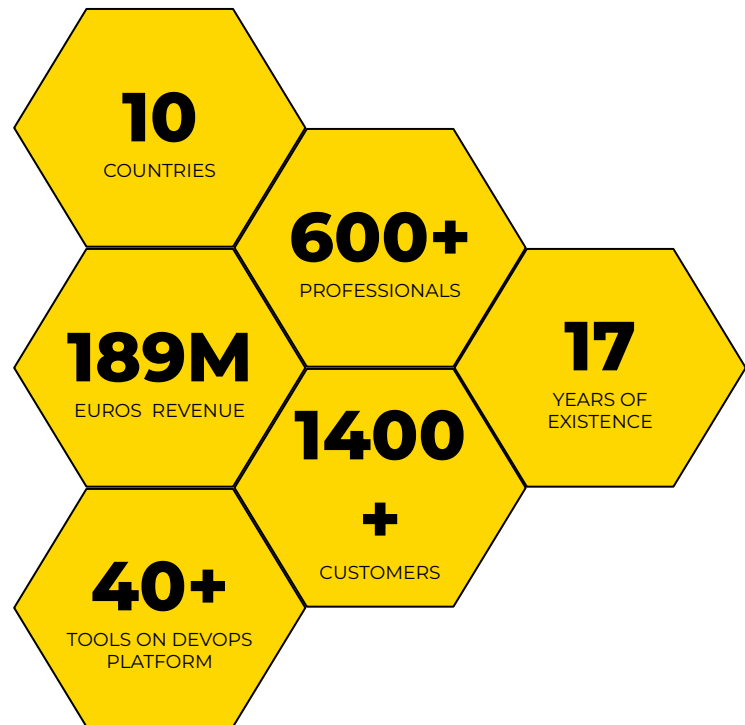


Why Eficode?

Eficode approaches customer solutions always from quality perspective with the aim to solve the customer's problems while taking their business needs into account.

Eficode has deep understanding of Quality, how it relates to software development, Business Agility and DevOps. We have the tools and skills to improve quality in your organisation on every level.

We offer all services from under one roof for your convenience with specialists having up to 20 years of experience in software development quality area..



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